

SEBEWAING LIGHT AND WATER WAVES

June 2021

ELECTRIC

*If you should come upon a **downed powerline, never** touch it or anything it is in contact with. If walking, **shuffle your feet**, keeping them solid on the ground, as you **move away** from the power line or **hop with both feet** at the same time. **Never** pick up your feet and walk or run away. If you are in a vehicle that a wire falls on, do not get out, unless it is life threatening. If you must get out, **jump** to the ground. **Never** touch the vehicle and the ground at the same time. If you see a down wire, call our office at 989-883-2700 or after hours pager at 1-989-258-0114 or 9-1-1.

***We are continuing our Energy Optimization program, again this year.** As in past years, if you buy a new energy efficient item(s) we will give you a rebate to help offset some of the cost of buying the new item(s). These new items should help you save electricity. Just fill out the form, included, and turn in receipts along with packaging, to our office.

Do you have an electric meter that looks similar to this picture?



service!

Did you know that you can get a \$100.00 credit on your account if you update your A Base meter

We will provide the electric meter and meter socket.

You will be required to get a permit to upgrade the service and you are responsible for hiring an Electrician to install everything, including updating the fuse box to a breaker box, to meet current building code, as required by the permit.

WATER

*As part of our Asset Management Plan, submitted to the State, we are required to include our rate making process. In order to comply, we performed a rate study with assistance from Michigan Rural Water Association. A new rate study was presented to Council, passed, and took effect, April 1, 2021. Please visit our website for current rates. slandw.com

*As required by EGLE, we must identify areas where backflow can occur. Backflow is when water flows the opposite direction of a normal flow of water. This can cause contamination of the public water supply. A typical situation where this can occur is watermain breaks.

Things in your home that threaten a potential backflow are: a hose connection, lawn irrigation systems, chemically treated heating systems such as a boiler, water softeners, a hose connected to a faucet, laundry tub, swimming pool, solar heating system, toilets that

don't have the anti-siphon device in the tank, water operated sump drain devices, etc. Any of these could cause an issue with the drinking water supply.

Backflow prevention devices are required if you are connected to our water supply.

Hose bibs like the one shown has a built-in device.



Here is a picture of an atmospheric vacuum breaker (AVB) installed on the bib.



You can purchase an AVB at a plumbing or hardware store for minimal cost to attach to your faucet(s).

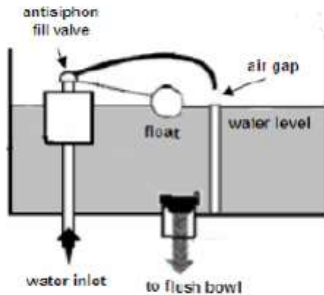
If your water sprinkler system, pool, or any other unit uses chemicals and a water line is piped directly to those systems, a Reduced Pressure Principle Assembly (RPZ), must be installed. If no chemicals are being used on those direct fed systems, you must have at least an Atmospheric Vacuum Breaker (AVB) or Pressure Vacuum Breaker (PVB). RPZ's

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and PVB's have to have routine testing, as well.

Make sure your toilets in your home have the anti-siphon plumbing in the tank and an airgap.



Boilers need to have a double check valve installed on the water line if not using chemicals and if using chemicals must have a RPZ installed and routinely tested.

Utility sinks are another common place of concern. If you are hooking up a hose to it then you should have an AVB installed on the faucet if one is not on it from the manufacturer.

Keep in mind that these are just a few of the most common places where a potential backflow situation could occur.

INTERNET

***We offer fiber internet to the premise.** We will install an ONT (fiber box)/router. This allows the homeowner, and in some cases the renter, to access our internet services. Call our office, for more details and to sign up 989.883.2700.

*If you move and need to return our equipment, please call our

office and our service technicians will come unhook and remove our equipment. Do NOT cut any of the wires, cables or cords on the equipment.

*At times, the wifi signal in the house may not reach every room. Typically, this is due to the construction or size of the house. You may want to consider purchasing a wifi range extender to boost your signal further.

*Older electronic devices and gaming systems will run slower. They do not have the capability of running at the fastest speeds. If you find that your internet is slow, it may be time to upgrade your devices or gaming systems.

GENERAL

*Are you going to be doing **ANY** digging on your property? Before you dig, call **MISS DIG at 811**. This is a free service. If you don't call and you hit an electric, gas, sewer, water, phone, or fiber line, it will become very costly to repair and you would be responsible for the bill.

*We ask for your cooperation in providing easy access to your meter reading devices. Please keep your bushes, shrubs and trees trimmed back, and move trash cans, patio furniture, kids' toys, etc, out of the way so that, our employees can easily access your electric meter and the water meter register/touch pad

on the outside of your home. If your meters are inside a fence, please make sure your fence is in good working condition and doors are easily accessible. Please, no bungie cords wrapped around holding the gate shut.

*Please be sure to update your phone number and e-mail address with us.

*Call 877-276-4714 for a limited number of private mosquito sprayings within the Village and Township.

*Help is available for residential customers struggling to pay their utility bills.

- Call 2-1-1 or go to www.mi211.org for info about getting help paying your utility bill or to learn about agencies that assist with energy bills.
- Apply for State Emergency Relief (SER) directly through MI Bridges <https://newmibridges.michigan.gov/> for bill payment assistance or call 855-275-6424.
- You can also get assistance with the applications process by calling 2-1-1 to be referred to a Michigan Energy Assistance Program (MEAP) grantee that can help.
- Apply for a Home Heating Credit. Visit the Michigan Department of Treasury's website to see if you qualify.