

LETTER OF AUTHORIZATION

Dear Sebewaing Light and Water Customer:

Thank you for choosing Sebewaing Light and Water phone service!

Local Number Portability (LNP) allows you to move your current telephone number from your current telephone service provider to Sebewaing Light and Water. Your current provider requires this Letter of Authorization as proof that you have explicitly requested and authorized to have your telephone number transferred to another provider. By submitting this form, you designate us as your agent to transfer your service and authorize us to initiate the process of transferring your number to Sebewaing Light and Water. Once this form is processed by Sebewaing Light and Water, the number porting process CANNOT BE STOPPED. The process of transferring your number may take up to 14 business days to complete, during which time we may or may not obtain status updates from your current provider regarding the status of the transfer. While the transfer is being scheduled, your current phone service will not be interrupted. During this time you must maintain active paying service with your current provider. Once the change has taken place, calls to your current telephone number will ring your Sebewaing Light and Water phone service. Cancelling your Sebewaing Light and Water service after this form is processed and before your number port is complete WILL result in losing your phone number.

You understand that: (i) you may consult with your current local service provider to determine if any fees apply when you switch your voice service to Sebewaing Light and Water or if you later decide to switch back your service; (ii) this LOA applies only to the telephone numbers that you list below; (iii) by switching these numbers to Sebewaing Light and Water, you are switching all the services provided on these numbers to Sebewaing Light and Water, including any local, local toll and long distance services; and (iv) Sebewaing Light and Water may have different calling areas, rates and charges than your current provider, and you will be billed accordingly.

IMPORTANT: Please DO NOT submit any service change orders on your current phone number to your current phone provider. Doing so will delay or cancel this transfer.

ALL FIELDS ARE REQUIRED (Please print clearly) The name and address entered below MUST appear exactly as it does on your current carrier's (phone company's) billing statement.

FIRST NAME:	
LAST NAME:	
SERVICE ADDRESS: (As it appears on your bill) City, State:	
CURRENT CARRIER ACCOUNT N	UMBER:
PHONE NUMBER to TRANSFER PHONE NUMBER to TRANSFER	
CURRENT PHONE SERVICE PROV	/IDER:

Publish Everything: Name, Phone Number, and Address published in local phone book and listed in
Directory Assistance (411)
Publish Without Address: Name and Phone Number (only) published in local phone book and listed in
Directory Assistance (411)
Directory Assistance Only: Listing not published in local phone book, but listed in Directory Assistance
(411) NOTE: One time and monthly fees apply
Private- No Information Provided: Listing not published in local phone book or listed in Directory
Assistance (411) NOTE: One time and monthly fees apply
urrent E-Mail address:
sbcglobal.net, ATT.net, or any other E –Mails owned by other companies not accepted).
Y SIGNING BELOW, I DESIGNATE SEBEWAING LIGHT AND WATER AS MY DESIGNATED AGENT TO TRANSFER MY SERVICE FROM
IY CURRENT PROVIDER TO SEBEWAING LIGHT AND WATER, BY SIGNING BELOW, I ACKNOWLEDGE THAT I HAVE READ AND
NDERSTOOD THIS LOA, THAT I AM AT LEAST 18 YEARS OLD, AND THAT I AM RESPONSIBLE FOR SELECTING THE SERVICE
ROVIDER FOR THE TELEPHONE NUMBERS BELOW. I UNDERSTAND THAT MY CURRENT LOCAL SERVICE PROVIDER MAY CHARG
FEE FOR EACH PROVIDER CHANGE. BY SIGNING BELOW, I ALSO AUTHORIZE SEBEWAING LIGHT AND WATER TO TRANSFER MY CURRENT
ELEPHONE NUMBER(S) SO THAT SEBEWAING LIGHT AND WATER MAY PROVIDE ITS SERVICE.
SIGNATURE: DATE:

DIRECTORY ASSISTANCE CHOICE: (Please check one)

IT IS IMPORTANT THAT YOU DO NOT CANCEL SERVICE WITH YOUR CURRENT PROVIDER UNTIL THE PORT PROCESS IS COMPLETE. YOU MUST HAVE SERVICE WITH BOTH YOUR CURRENT PROVIDER AND NEW PROVIDER, SEBEWAING LIGHT AND WATER, INC., IN ORDER FOR THE PORT PROCESS TO BE SUCCESFUL.

THANK YOU FOR CHOOSING SEBEWAING LIGHT AND WATER AS YOUR RESIDENTIAL PHONE PROVIDER!